

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**  
**This 09<sup>th</sup> day of April'2025**  
**C.G.No.283/2024-25/Nellore Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. W. Vijaya Lakshmi</b>	<b>Member (Independent)</b>

***Between***

Sri. D. Vijaya Bhaskar Raju & Others,  
Gandurupalli (V), Rapur (M), Nellore Dist.

Complainant

***AND***

1. Superintending Engineer/O/Nellore
2. Dy.Executive Engineer/O/Rapur
3. Executive Engineer/O/Nellore Rural

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following


**ORDER**

- 01.** The complaint is filed during the Vidyut Adalat conducted on 11.02.2025 at Rapur stating that they are having agriculture service connections within the jurisdiction of Vepanapi Sub Station, that their fields and Vepanapi substation are intervened with a railway line and for supply of the power cable is run underneath the railway line and as the said cable was burnt power supply was stopped from Vepanapi sub station and now the supply is given to them from Marlapudi substation which is far away from their fields and thereby requested to replace the burnt cable and restore the power supply from Vepanapi substation.



02. The said complaint was registered as C.G.No.283/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that for rectification of damaged 11 KV cable passing under crossing of railway line, necessary permissions from the railway authorities are required and they addressed a letter seeking for according permission and soon after getting the permissions they will undertake the rectification work of damaged cable.

03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that for rectification of damaged 11 KV cable passing under crossing of railway line, necessary permissions from the railway authorities are required and they addressed a letter seeking for according permission and soon after getting the permissions they will undertake the rectification work of damaged cable. Considering the circumstances, the respondents are directed to complete the rectification work of the damaged cable on getting necessary permissions from the railway authorities and their higher officials. With the said direction, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.





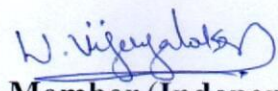
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on 09<sup>th</sup> day of April'2025.

  
CHAIRPERSON

  
Member (Finance)

  
Member (Technical)

  
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyamtrana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.



